# TROUBLESHOOTING

#### MY PRINT IS LOOSE IN THE FRAME

If your print seems loose in the frame, double check and make sure that the ArtFab is inserted correctly. You should not be able to see any silicone and the print should go all the way to the edge of the frame.

#### HOW DO I GET WRINKLES OUT OF THE PRINT?

Sometimes a print can get wrinkled in shipping or storage. Once a print is inserted and stretched taut, the wrinkles should come out within a few days. A fabric steamer can also be used if needed. DO NOT IRON your print, as this can cause damage.

#### MY ARTWORK ISN'T HANGING CORRECTLY

If your artwork isn't hanging level, try adjusting the wall mount as needed by slightly loosening one of the screws and moving the mount up or down gently to re-level. Then re-secure the mount.

Need more help? Visit bigwalldecor.com/help or email us at support@bigwalldecor.com

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### | BIG ANSWERS INSIDE |



# **INCLUDED IN THIS BOX**

## FRAME ASSEMBLY

## **INSERT PRINT**







1. Infinity Frame x4 2. Corner Connectors x4 3. Wall Mount x1 4. Allen Key x1

5. Scews x2 6. Wall Anchors x2 7. ArtFab Print

#### **TOOLS RECOMMENDED FOR HANGING**





#### FOR VIDEO INSTRUCTIONS!

or visit bigwalldecor.com/how-it-works for more information



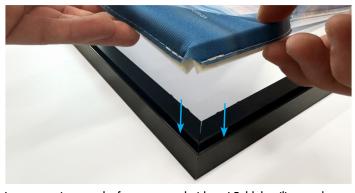
Lay out the frame pieces, flat side down. Show the channel facing upward. Insert corner connectors into two frame pieces, bringing the sides of the frames together.



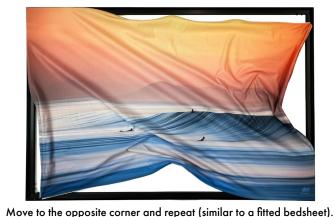
Use the allen key to tighten, repeat to the closest corner. Insert the last two corner connectors into the remaining sides of the frame. Do not over-tighten corners



Slide the final edge of the frame into already connected frame pieces (think closing a drawer). Tighten remaining corner connectors and your frame will be fully assembled!



Lay your print over the frame, artwork side up! Fold the silicone edges down at one of the corners (like a pizza box). Press the folded corner of the print into the channel of the frame starting at the corner. You should not be able to see any silicone once inserted.



Insert the two remaining corners.



Starting at the middle of each side, press the silicone into the channel, working towards the corners until evenly inserted all the way around. You are now ready to hang!

## HANGING



1" Wall Mount



1. Pre-drill two holes in the location where you would like to secure the wall mount. Gently tap wall anchors into each hole with a hammer.

2. Hold the wall mount over the pre-drilled holes with the wall anchors. Fasten the screws into the wall anchors to secure the wall mount.



Hang your artwork on the wall using the metal channel on the back of the frame.

#### **SIT BACK AND ENJOY!**